

Marisa Denham

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Professional Summary

Enthusiastic and group-oriented recent high school graduate with an inventive mind, helping hand, cheerful outlook, and love for caring for her community through service and communication.

Work Experience

Cashier/Food & Customer Service

Impact Concessions – Puyallup, WA

August 2022 to September 2023

- Processed customer transactions accurately and efficiently, handling cash, credit cards, and electronic payments.
- Managed high-volume checkout lanes during peak hours while maintaining accuracy and speed.
- Maintained cleanliness of dining area by promptly clearing tables, sanitizing surfaces, and restocking supplies as needed.

Cashier/Food & Customer Service

Fisher Scones – Puyallup, WA

April 2024 & April 2025 (*seasonal*)

- Assisted customers with orders and processed payments using cash registers and POS systems.
- Prepared and served baked goods and beverages in a fast-paced fair and event environment.
- Maintained cleanliness and organization of workstations, followed food safety guidelines, and restocked inventory throughout shifts.

Cashier & Customer Service

Dairy Queen – Puyallup, WA

August 2024 to March 2025

- Maintained a clean / organized workstation, ensuring a positive experience for customers and staff.
- Provided exceptional customer service by greeting customers, answering questions, and resolving complaints in a timely manner.
- Demonstrated proficiency in operating diverse types of POS systems, including scanning barcodes, processing credit card payments, and applying discounts or coupons.

Volunteer Café Crew, Shift Lead, and Assist. Manager

NewHope Café – NewHope Church – Puyallup, WA

June 2023 to Present

- Maintained a clean, welcoming environment and built meaningful connections with regular guests.
- Trained volunteers in café procedures, food safety practices, and customer service expectations.
- Balanced multiple responsibilities including drink prep and register operation.
- Assisted volunteers, coordinated tasks during shifts, and ensured smooth service flow.

Education

High School Graduate

Puyallup High School – Puyallup, WA
September 2022 to June 2025

Skills

- | | | |
|-----------------------|--------------------|---------------|
| • Culinary Experience | • Food Preparation | • Cashiering |
| • Serving Experience | • Food Handling | • Food Safety |

Certifications and Licenses

- Food Handler Certification
- OSHA Certification

Groups

Puyallup High School Norselanders

September 2023 to June 2025

Worked in a collaborative environment full of talented high school choral students to audition, rehearse, and perform ensemble and solo pieces in concert and competition.
Practiced time management, leadership, and social skills to ensure a well-oiled work dynamic.